

Mitchel S. Godat, D.D.S., M.S.*
*Board Certified Periodontist
Grant T. King, D.D.S., M.D.S.

Roger D. Craddock, D.D.S.
Periodontal Associates
OF MEMPHIS

Partners Emeritus
Preston D. Miller, Jr.,
D.D.S.

Periodontal, Laser and Dental Implant Therapy
6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775
www.PerioMem.com · Info@PerioMem.com

1

May 1, 2020

Patient Name
Street Address
City, State Zip

We are reopening for all dental care starting May 6th
(New patients, Treatment, Surgery, Followups, Periodontal maintenance cleanings)

We've missed you!

We hope this letter finds you and your family in good health. Our community has been through a tremendous uproar over the last few months, and all of us are looking forward to resuming our normal habits and routines.

Our priority has always been your safety and health!

While many things have changed, one thing has remained the same: our commitment to your health and safety. Infection control, universal precautions, cross contamination prevention, and the use of the highest levels of sterilization has always been a top priority for our practice and dentistry for decades. Our office always follows infection control recommendations made by the American Dental Association (ADA), the Centers for Disease Control (CDC), the Occupational Safety and Health Administration (OSHA) as well as State and Local Agencies. We follow the activities of these agencies, so that we are up-to-date on any changes especially now as things are rapidly changing.

Now, we've added extra layers of protection with our Patient & Team Safety Protocol for COVID-19

Rest assured; we are taking extra precautions with COVID-19 . Due to being a surgical periodontal and dental implant practice, and in the absence of a vaccine, we felt these protocols were necessary steps to ensure the highest level of health and safety for our patients, team members, and community long term. Most of our protocols go beyond what is required, so these procedures do not set a new standard of care for the dental community but for our surgical office.

COVID-19 patient and team screening and temperature screenings

- Every patient and team member is screened for symptoms and elevated temperature before they enter the clinical area. If they are a risk, they are asked to leave until it's a safe time to return. We will run viral checks when available.



Personal Protective Equipment (PPE)



Active Member
American Academy of Periodontology
Specialist in Periodontics



Mitchel S. Godat, D.D.S., M.S.*
 *Board Certified Periodontist
 Grant T. King, D.D.S., M.D.S.

Roger D. Craddock, D.D.S.
Periodontal Associates
 OF MEMPHIS

Partners Emeritus
 Preston D. Miller, Jr.,
 D.D.S.

Periodontal, Laser and Dental Implant Therapy
 6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775
www.PerioMem.com · Info@PerioMem.com

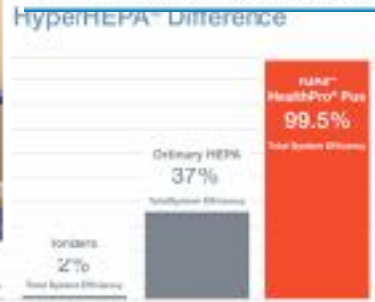
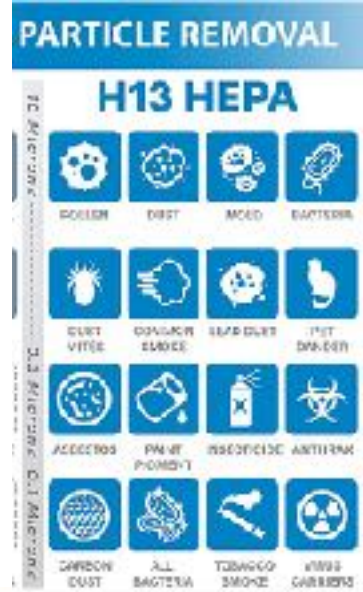
- Each team member will wear appropriate extra and enhanced PPE when interacting with patients including Level 3 or higher masks, scrubs, clinic coats or gowns, disposable hair coverings, safety glasses, face shields and foot coverings. Our team is highly trained with Universal Precautions and preventing cross contamination.

Limiting number of patients we see and respecting the 6 ft rule in reception area

We have temporarily closed our reception room and will open it up at some point with limited seating. Only 1 patient will be allowed at the front desk check out windows at a time. You may see that our reception room will no longer offer magazines, newspapers coffee, water and so forth, since those items are difficult to clean and disinfect.

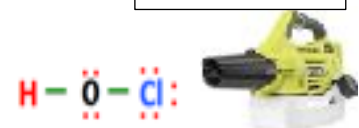
Hospital Grade Surgical Room Air Quality Management with Medical Air Purification

- Per the CDC, the next best thing to a Negative Pressure Room
- Filters the entire office's air every 6 minutes
- Medify Medical Grade True HEPA 13 Air Purifier
 - Filters 99.97% of airborne particles to 0.1 microns which is smaller than the virus in the reception area and in every single room in the office.
- Chairside Aerosol Isolation and Filtration
 1. Specialized Mouth Dental Suction (Isolite)
 - Removes 90% of aerosols before they escape the mouth.
 2. IQ Air HealthPro Plus Dental Pro FlexVac
 - Eliminates any remaining aerosols missed with the above mouth suction via a tube by the mouth.
 - HyperHEPA filters 99% of ultrafine particles, like viruses, down to 0.003 microns which is 100 times smaller than what is achieved with ordinary air filtration technology and 10 times smaller than a virus.
- Germicidal Ultraviolet (UVC) Light Purification at night destroys all microbes (bacteria and viruses) in the air & on surfaces with Ozone.



Ryobi 18v

Hospital Grade Sanitizer (Hypochlorous Acid) (HOCL) Fogging daily to clean air and surfaces



Active Member
 American Academy of Periodontology
 Specialist in Periodontics



Mitchel S. Godat, D.D.S., M.S.*
*Board Certified Periodontist
Grant T. King, D.D.S., M.D.S.

Roger D. Craddock, D.D.S.
Periodontal Associates
OF MEMPHIS

Partners Emeritus
Preston D. Miller, Jr.,
D.D.S.

Periodontal, Laser and Dental Implant Therapy
6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775
www.PerioMem.com · Info@PerioMem.com

3

- Everywhere is fogged - beginning of day, lunchtime and end of day
- As used by firefighters and paramedics to clean ambulances as well as fruit & vegetables.
- Used after each patient in the treatment room
- Used after every use of the bathrooms & wheelchairs
- Laboratories have proven that HOCL eliminates 99.99 % of viruses.
- 40x more effective than “Bleach” and is nontoxic (it can get on your skin and you can breathe it).



Hand Sanitizing/ Handwashing

- We take hand cleaning very seriously. We suggest thinking like this -
“Everything begins and ends with hand sanitizers or washing your hands”

Hourly disinfection of doorknobs and commonly touched surfaces with a sterilization wipe

- Our team wipes down everything with sterilizing agents that have been in contact with a patient and employees. Common areas will be disinfected every hour on the hour and will include door handles, counters, , arm rests, etc.



Latest Advances in Disinfection and Sterilization of instruments

- We have always insured our patient’s safety by following FDA and CDC approved disinfectants to clean all rooms and worksurfaces. All instruments are autoclaved sterilized to ensure your safety.

Because the protection of our patient’s and team’s health and safety are of paramount importance to us, we have invested over \$40,000 to provide a safe environment. We have added a \$10 nominal fee for every appointment from this point forward.

We are very grateful for the personal relationships we have created with all of our patients and are saddened to say that at this time we must keep our conversations to a minimum. Please excuse us for not being as “chatty” as normal. We love handshakes, fist bumps, etc. However, we will need to refrain from those for now. We will still use loving and polite words, and we will be smiling under our masks. We must keep a steady flow in the office for all patients in order to keep everyone safe and healthy. We will notify you when we can relax some guidelines as we go through reopening phases.

Please review our plan for seeing patients:

1. For All Appointments (note see additional info for “surgery appointments” below)

- Appointments will be managed to allow for social distancing between patients. That might mean that you’re offered fewer options for scheduling your appointment. Please bear with us on that.



Active Member
American Academy of Periodontology
Specialist in Periodontics



Mitchel S. Godat, D.D.S., M.S.*
*Board Certified Periodontist
Grant T. King, D.D.S., M.D.S.

Roger D. Craddock, D.D.S.
Periodontal Associates
OF MEMPHIS

Partners Emeritus
Preston D. Miller, Jr.,
D.D.S.

Periodontal, Laser and Dental Implant Therapy
6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775
www.PerioMem.com · Info@PerioMem.com

4

- To help patients get caught up on periodontal maintenance cleanings as well as treatment, we will see some patients by appointment only on **Saturdays** with prepayment of their visit as we will have a smaller team Saturday.
 - Our office will communicate with you beforehand and ask some screening questions.
 - **Please wear a mask or face covering, like a bandanna, to all of your appointments for everyone's health.**
 - **Please read and sign the COVID Consent Form and bring that to your appointment.**
 - Please arrive on time and call us upon your arrival from the parking lot.
 - We will call and invite you to our "check in tent" outside to screen COVID-19, or if too hot/ raining, into the office.
 - We will ask you to sanitize your hands and cell phone. We will obtain your temperature and review a list of questions with you regarding your health and COVID-19.
 - Please do not use your cell phone in the office at all. This can quickly cause cross contamination once you have sanitized your hands. We understand emergencies, so please use your best judgement.
 - At this time, only the patient is allowed in the building. If you have a minor child, one of team will meet the parent/ guardian at the door before and after the appointment to keep everyone safe.
 - Pretreatment antiseptic mouth rinses will be used for all appointments as well as nose sprays for surgery
2. **Surgery Appointments (also please read above for "all appointments" information above)**
- We will schedule your follow up appointment, obtain your driver's cell phone number, and screen COVID-19 risk over the phone.
 - Please ensure you have your driver's sheet completed, signed by you and your driver, and bring that with you. Please include your drivers cell phone number on the sheet, so we can contact them.
 - If you are pre-sedated and need wheelchair assistance into the building, we are glad to provide that.
 - If you are undergoing Pill or IV sedation, please have your driver remain in their car for the duration of the visit, and we will call him/her when we are ready to bring you out to them on the Poplar side of the building.



Active Member
American Academy of Periodontology
Specialist in Periodontics



Mitchel S. Godat, D.D.S., M.S.*
*Board Certified Periodontist
Grant T. King, D.D.S., M.D.S.

Roger D. Craddock, D.D.S.
Periodontal Associates
OF MEMPHIS

Partners Emeritus
Preston D. Miller, Jr.,
D.D.S.

Periodontal, Laser and Dental Implant Therapy
6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775
www.PerioMem.com · Info@PerioMem.com

5

- After your procedure, we will review follow-up instructions and how your procedure went with your driver, and then wheelchair you out the side door to your driver's car.

To help us serve all patients, please be flexible with us as we are implementing many new policies, protocols, and enhanced sterilization techniques to protect everyone from COVID-19.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office or visit our website. Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends. We can all get through this together.

Yours for better dental health,



Mitchel S. Godat D.D.S., M.S.



Roger D. Craddock, D.D.S.



Grant T. King, D.D.S., M.D.S.

info@PerioMem.com



Active Member
American Academy of Periodontology
Specialist in Periodontics

