## Periodontal Associates

Partners Emeritus Preston D. Miller, Jr., D.D.S. James R. Ross, D.D.S., M.S.\*

Periodontal, Laser and Dental Implant Therapy

6268 Poplar Avenue · Memphis, TN 38119 · phone 901.761.3770 · fax 901.761.3775 www.PerioMem.com · Info@PerioMem.com

#### Thank you for scheduling your appointment!

With Dr.:	Consultation Fee: \$
, , , , , , , , , , , , , , , , , , , ,	nsultation if your dental insurance is out of network insurance. (See Financial Policies)

#### Please see the back of this page for a map & appointment confirmation instructions.

**Welcome!** We would like to welcome you to our office. We are confident that we will provide you with the professional care that you expect. We look forward to seeing you and will be happy to answer any questions before your appointment or at any time during treatment.

What is a Periodontist? A Periodontist is a dentist with additional years of study specializing in evaluating and treating periodontal disease. He/she performs both surgical and non-surgical treatments of the gums. In addition, our practice includes Periodontists who specialize in dental implants.

**What will happen?** A thorough examination will be performed to check your gums for bleeding, swelling, firmness, recession, or other signs of infection. There will also be measurements for bone loss or loose teeth. X-Rays may be taken and your problem and treatment will be thoroughly explained. You may be referred to our financial coordinator for treatment cost estimates and payment options.

#### What to bring?

- **Completed Patient Medical History** Please read each page <u>front & back</u> thoroughly. Fill out completely, initial & sign where requested <u>before your appointment</u>.
- **Dental Insurance card(s) & Driver's license** for identification purposes.
- X-Rays It is the patient's responsibility to bring X-Rays from your referring Dentist.
   If proper X-Rays are not provided or forgotten, there will be additional charges incurred if our office takes X-Rays or your appointment may be rescheduled at a later date.

What happens next? We will send a full report to your dentist and you will receive a copy of the report. If treatment is necessary, we will help you with convenient scheduling.













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#### **Directions to our office:**

From I-240, head east on Poplar towards Germantown. We are located on the left side of Poplar, just past the Regions bank at the corner of Poplar Avenue and Briarcrest Avenue.

From Germantown, head west on Poplar towards I-240. We are located just past the Walgreens and Chick-Fil-A on the right side of Poplar, just past the light at Massey Road.













Periodontal, Laser and Dental Implant Therapy

PLEASE PRINT	PATIENT M	IEDICAL H	HISTOF	RY.	
Patient's Name:	Name of guardian is patient is under the age of 18				
Address:		Today's Date:	Date of L	ast Visit:	Date of Med. History
City State Zip:		■ Birth Date:	Social Se	curity No.:	Marital Status:
Home Phone: Cell phone:	Work Phone #:	 Email:			
Complication Complication	TOTAL HOLLOW				
		J			
Name of person who will be paying (if differ	rent from patient:	Home Phone #:			Work Phone #:
Billing Mailing Address (if different from pat	ient's address:			Relation	ship to Patient:
Physician Name:		Physician Name	:		
Pharmacy:		_I Pharmacy Phon	e:		
Do you have Dental Insuranc  Yes No  Sex: If female, please answer the fo		you to o	our office	<b>)</b> :	st who referred
Y N		YN			
☐ ☐ Are you taking birth control pills?☐ ☐ Are you pregnant? If yes, # of weeks		For Office Us		r use tobacc	o? Height:
☐ ☐ Are you nursing?		BP:	Hea	ırt Rate:	Weight:
Y N Conditions  Alcohol Abuse Allergies Anemia Angina Pectoris Arthritis Artificial Bones or Joints Artificial Heart Valve Blood Transfusion Cancer—Chemotherapy Colitis Congenital Heart Defect Cosmetic Surgery Diabetes Difficulty Breathing Drug Abuse Emphysema Epilepsy Fainting Spells Fever Blisters Frequent Headaches Glaucoma	Y N Conditions	Pressure blems se Pressure Prolapse r tititis Problems herapy Fever		Y N Allers Aspir Code Denta Eryth Latex Metal Penic	culosis s eal Disease v Jaundice mal Bleeding/Hemophila na/Allergies/Hay Fever  gies in ine al Anesthetics romycin lry s cillin cycline
□□ HIV+ AIDS	☐☐ Thyroid Pro	blems		Other:	

### Please $\sqrt{RX}$ or Over the Counter

MEDICATIONS or Herbal	QTY.	RX	O.T.C	REASON:
			_	
Staff Notes:				
The information on my PATIENT the release of any medical inform				est of my knowledge. I authorize
I agree to any x-rays, photograph teaching purposes/publications.	y, filming or recor	ding of the proc	edure to be performe	d and I authorize release for
Signature of Patient or Legal Gua	ırdian			Date

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#### **NEW PATIENT PROFILE**

Patient	Name	::					Date	e:				
						tly how <u>yo</u> ı	<u>ı</u> want it	to be. Ple	ase take a	a few mome	ents and com	plete this profile s
we can n	nake you	u as comt	ortable as	possible	•							
1. Pleas			r of value		is most i	important	to you	in your	dental c	are: (The r	most impor	tant will be #1.
					ry at the	time: Co	st is im	portant				
						to fully re						
		Othe	r									
2. Pleas	se rate,	, as in #:	1, what i	s most i	importa	nt to you	in your	relation	nship wit	h a dentis	st.	
		Show	me wha	it he/sh	e is doir	ng or plan	ning to	do so I	can clea	rly see wh	at is happe	
						plain wha	at need	s to be o	lone so	I can clear	ly hear and	d understand
		•	eeded ti			and info	rmad at	t all time	).c			
		iviake	Suierie	ei com	ioi table	and inito	illeu a	t all tillie				
3. Pleas						arding de						
	-	_			_	ie least ar		-				
	1	2	3	4	5	6	7	8	9	10		
4. I wou		to knov		bout th	nese opt	ions to m	aximize	e my cor	nfort du	ring my vi	sits.	
		Nitro	us Oxide		ng gas)							
		Sedat	tive med	ication								
5. Are v	ou cor	ncerned	about: (	please o	check ve	es or no)						
	Yes	No			ssing te							
	Yes	No				se presen	t in you	r mouth				
	Yes	No		disease								
	Yes	No		reath.	c	•1						
	Yes	No	The a	ppearai	nce of yo	our smile.						
6. Is ke	eping y	our nat	ural teet	:h impo	rtant to	you?	Yes	No				
7. I wou	uld like	to keep	my nat	ural tee	th until						·	
8. Wher						would you		know (pl	ease che	ck one):		
						be done	or					
		All the	e treatme	nt detai	Is along t	he way						













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#### **FINANCIAL POLICIES**

#### **Payment**

Please read carefully & initial each paragraph verifying the financial policies have been read and understood. Patient or financial responsible party signature is required below indicating a commitment to pay for all account balances.

Payment is due in full at the time of treatment unless prior arrangements have been approved. Patient or

Financial Responsible Party is liable for any financial arrangements agreed upon.

Patient or Financial Responsible Party will be responsible for finance charges of

1.5% per month which will accrue on account balances 90 days or more. If the account is turned over to a

COLLECTION agency, other added fess will include a 35% collection fee (or more depending on collection agency)

charge), court costs, attorney fees or any other fees associated with the collection process.

#### **Dental Insurance**

If you have dental insurance, please initial these paragraphs, sign below & complete DENTAL INSURANCE INFORMATON on the back of this page.

\_\_\_It is the responsibility of the patient or policy holder of the Dental Insurance to contact the Dental Insurance company to determine <u>in or out of network</u> costs for any procedure. For questions about Dental Insurance, the patient or policyholder should <u>always</u> contact the Dental Insurance Company <u>first</u>.

\_\_\_\_Dental Insurance companies do not give Periodontal Associates of Memphis a guarantee of payment; therefore, we can only give you an <u>estimate</u> of what insurance may pay. <u>The patient or policyholder is responsible for all balances not paid by the Dental Insurance Company</u>. The Dental Insurance Company may quote Usual & Customary fees, however, these fees are not the same as nor do they determine our fees.

Periodontal Associates of Memphis will file claims to Primary and Secondary Dental Insurance. The patient or policyholder will be responsible for filing claims to any other insurance companies.

#### **Medical Insurance**

Periodontal Associates of Memphis will only file claims to Dental Insurance. A financial arrangement will be based on Dental Insurance only. If Health or Medical insurance covers any procedures, it is the responsibility of the patient or policyholder to file the claim.

Signature of Patient or Financially Responsible Party

Date













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#### **Dental Insurance Info/Update**

If updating, mail to our address: Periodontal Associates of Memphis<sup>~</sup> 6268 Poplar Ave. Memphis, TN 38119 or Fax to (901) 761-3775

Patient Name:	<u>Date</u>
	PRIMARY DENTAL INSURANCE
Insurance Company:	
Address	Telephone #
Group #	ID #
Policy Holder Name	
Address (if different than patient's)	
Date of Birth	Social Security #
Employer	Address_ oloyer & employer address providing your dental insurance)
<u> </u>	SECONDARY DENTAL INSURANCE
Insurance Company:	
Address	Telephone #
Group #	ID #
Policy Holder Name	
Address (if different than patient's)	
Date of Birth	Social Security #
Employer	Address
Pt.'s relationship to Policyholder: (Self)_	(Spouse) (Child) (Other)
Signature	













Periodontal, Laser and Dental Implant Therapy

### THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

We are required by law to maintain the privacy of protected health information, to provide individuals with notice of our legal duties and privacy practices with respect to protected health information, and to notify affected individuals following a breach of unsecured protected health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 9/23/13, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law, and to make new Notice provisions effective for all protected health information that we maintain. When we make a significant change in our privacy practices, we will change this Notice and post the new Notice clearly and prominently at our practice location, and we will provide copies of the new Notice upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU

We may use and disclose your health information for different purposes, including treatment, payment, and health care operations. For each of these categories, we have provided a description and an example. Some information, such as HIV-related information, genetic information, alcohol and/or substance abuse records, and mental health records may be entitled to special confidentiality protections under applicable state or federal law. We will abide by these special protections as they pertain to applicable cases involving these types of records.

**Treatment**. We may use and disclose your health information for your treatment. For example, we may disclose your health information to a specialist providing treatment to you.

**Payment**. We may use and disclose your health information to obtain reimbursement for the treatment and services you receive from us or another entity involved with your care. Payment activities include billing, collections, claims management, and determinations of eligibility and coverage to obtain payment from you, an insurance company, or another third party. For example, we may send claims to your dental health plan containing certain health information.

**Healthcare Operations**. We may use and disclose your health information in connection with our healthcare operations. For example, healthcare operations include quality assessment and improvement activities, conducting training programs, and licensing activities.

**Individuals Involved in Your Care or Payment for Your Care**. We may disclose your health information to your family or friends or any other individual identified by you when they are involved in your care or in the payment.

For your care. Additionally, we may disclose information about you to a patient representative. If a person has the













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authority by law to make health care decisions for you, we will treat that patient representative the same way we would treat you with respect to your health information.

Disaster Relief. We may use or disclose your health information to assist in disaster relief efforts.

Required by Law. We may use or disclose your health information when we are required to do so by law.

Public Health Activities. We may disclose your health information for public health activities, including disclosures to:

- Prevent or control disease, injury or disability;
- Report child abuse or neglect;
- Report reactions to medications or problems with products or devices;
- Notify a person of a recall, repair, or replacement of products or devices;
- Notify a person who may have been exposed to a disease or condition; or
- Notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect, or domestic violence.

**National Security**. We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody the protected health information of an inmate or patient.

**Secretary of HHS.** We will disclose your health information to the Secretary of the U.S. Department of Health and Human Services when required to investigate or determine compliance with HIPAA.

**Worker's Compensation**. We may disclose your PHI to the extent authorized by and to the extent necessary to comply with laws relating to worker's compensation or other similar programs established by law.

**Law Enforcement**. We may disclose your PHI for law enforcement purposes as permitted by HIPAA, as required by law, or in response to a subpoena or court order.

**Health Oversight Activities**. We may disclose your PHI to an oversight agency for activities authorized by law. These oversight activities include audits, investigations, inspections, and credentialing, as necessary for licensure and for the government to monitor the health care system, government programs, and compliance with civil rights laws.

**Judicial and Administrative Proceedings**. If you are involved in a lawsuit or a dispute, we may disclose your PHI in response to a court or administrative order. We may also disclose health information about you in response to a subpoena, discovery request, or other lawful process instituted by someone else involved in the dispute, but only if efforts have been made, either by the requesting party or us, to tell you about the request or to obtain an order protecting the information requested.

**Research**. We may disclose your PHI to researchers when their research has been approved by an institutional review board or privacy board that has reviewed the research proposal and established protocols to ensure the privacy of your information.

Coroners, Medical Examiners, and Funeral Directors. We may release your PHI to a coroner or medical examiner. This may













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be necessary, for example, to identify a deceased person or determine the cause of death. We may also disclose PHI to funeral directors consistent with applicable law to enable them to carry out their duties.

**Fundraising.** We may contact you to provide you with information about our sponsored activities, including fundraising programs, as permitted by applicable law. If you do not wish to receive such information from us, you may opt out of receiving the communications.

#### Other Uses and Disclosures of PHI

Your authorization is required, with a few exceptions, for disclosure of psychotherapy notes, use or disclosure of PHI for marketing, and for the sale of PHI. We will also obtain your written authorization before using or disclosing your PHI for purposes other than those provided for in this Notice (or as otherwise permitted or required by law). You may revoke an authorization in writing at any time. Upon receipt of the written revocation, we will stop using or disclosing your PHI, except to the extent that we have already taken action in reliance on the authorization.

#### **Your Health Information Rights**

Access. You have the right to look at or get copies of your health information, with limited exceptions. You must make the request in writing. You may obtain a form to request access by using the contact information listed at the end of this Notice. You may also request access by sending us a letter to the address at the end of this Notice. If you request information that we maintain on paper, we may provide photocopies. If you request information that we maintain electronically, you have the right to an electronic copy. We will use the form and format you request if readily producible. We will charge you a reasonable cost-based fee for the cost of supplies and labor of copying, and for postage if you want copies mailed to you. Contact us using the information listed at the end of this Notice for an explanation of our fee structure. If you are denied a request for access, you have the right to have the denial reviewed in accordance with the requirements of applicable law.

**Disclosure Accounting**. With the exception of certain disclosures, you have the right to receive an accounting of disclosures of your health information in accordance with applicable laws and regulations. To request an accounting of disclosures of your health information, you must submit your request in writing to the Privacy Official. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to the additional requests.

**Right to Request a Restriction.** You have the right to request additional restrictions on our use or disclosure of your PHI by submitting a written re quest to the Privacy Official. Your written request must include (1) what information you want to limit, (2) whether you want to limit our use, disclosure or both, and (3) to whom you want the limits to apply. We are not required to agree to your request except in the case where the disclosure is to a health plan for purposes of carrying out payment or health care operations, and the information pertains solely to a health care item or service for which you, or a person on your behalf (other than the health plan), has paid our practice in full.

Alternative Communication. You have the right to request that we communicate with you about your health information by alternative means or a t alternative locations. You must make your request in writing. Your request must specify the alternative means or location, and provide satisfactory explanation of how payments will be handled under the alternative means or location you request. We will accommodate all reasonable requests. However, if we are unable to contact you using the ways or locations you have requested we may contact you using the information we have.













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**Amendment.** You have the right to request that we amend your health information. Your request must be in writing, and it must explain why the information should be amended. We may deny your request under certain circumstances. If we agree to your request, we will amend your record(s) and notify you of such. If we deny your request for an amendment, we will provide you with a written explanation of why we denied it and explain your rights.

**Right to Notification of a Breach.** You will receive notifications of breaches of your unsecured protected health information as required by law.

**Electronic Notice**. You may receive a paper copy of this Notice upon request, even if you have agreed to receive this Notice electronically on our Web site or by electronic mail (e-mail).

#### **Questions and Complaints**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or if you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Our Privacy Official: Lauren Lawson

Telephone: 901-761-3770 Fax: 901-761-3775

Address: 6268 Poplar Avenue, Memphis, TN 38119

E-mail: Info@PerioMem.com

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## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

\*You may refuse to sign this acknowledgement\*

l,	, have received a copy of
this office	e's Notice of Privacy Practices.
Name (pleas	se nrint)
rame (picas	oc printy
Signature	
Date	
Fo	or Office Use Only
	e attempted to obtain written acknowledgement of receipt of our Notice of Privacy ractices, but acknowledgement could not be obtained because:
	Individual refused to sign
	Communication barriers prohibited obtaining the acknowledgment
	An emergency situation prevented us from obtaining acknowledgment
	Other (Please Specify)











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#### **Communication Preferences**

Patient Name	Date of Birth
Periodontal Associates of Memphis may communicate	te with me through the following methods:
☐ Automated Appointment Reminder System via Tex	t. Cell Number
☐ Phone Call and Voice Message. Phone Number(s) _	
☐ Phone Call and No Voice Message. Phone Number(	
☐ Email Address	
☐ Other	
$\hfill\square$ I do not wish to receive any contact from Periodon	
text, or email.	
How may we contact you?	
I hereby give consent to Periodontal Associates of M (PHI) to the following individuals:  Name	
Name	
Name	
☐ I understand that I have the right to revoke this conrevocation is not effective to the extent that any personauthorization or if my authorization was obtained as a the insurer has a legal right to contest a claim.  ☐ I understand that my treatment, payment, enrollm	on or entity has already acted in reliance on my condition of obtaining insurance coverage and
conditioned on whether I sign this consent.	ent, or engininty for benefits will not be
Patient/Guardian Signature	Date











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#### PARENTAL AUTHORIZATION TO TREAT A MINOR

This form grants authority to a designated adult to attend appointments in place of myself as the legal				
custodian of I.	(Parent/Legal Guardian) also grant authority to this individual to			
provide and arrange for medical care for this minor in the event of an emergency.				
<u>Minor</u>				
Full Legal Name:	Date of Birth:			
Home Address:				
Designated Adult				
Full Legal Name:	Date of Birth:			
Home Address:				
	of the aforementioned Minor. I grant my authorization and consent for (hereafter "Designated Adult") to attend appointments in my			
place. If the injury or illness is life threaten summon any and all professional emergen for any X-ray, anesthetic, blood transfusion deemed advisable by, and to be rendered hospital, or other medical professional or ito occur. I agree to assume financial responditudes and the summer of any summer of any summer of the summ	ing or in need of emergency treatment, I authorize the Designated Adult to cy personnel to attend, transport, and treat the minor and to issue consent, medication, or other medical diagnosis, treatment, or hospital care under the general supervision of, any licensed physician, surgeon, dentist, institution duly licensed to practice in the state in which such treatment is insibility for all expenses of such care. It is understood that this ch medical treatment, but is given to provide authority and power on the e of his or her best judgment upon the advice of any such medical or			
This authorization is effective through:	·			
Signed thisday of, 2	20			
	Printed Name:			
Witness Signature: Printed Name:				









